



## Resource List: Delaware Convening

*This compilation of resources was pulled together by the WINTAC team for purposes of supporting the participants of Delaware's "All In To Win" Convening on May 17, 2018. Some of these resources have been developed outside of WINTAC. If you have questions regarding any of the items in this list, please don't hesitate to contact your colleagues with WINTAC.*

### Collaborative Business Sharing

The following examples illustrate how State Vocational Rehabilitation Agencies are working with WIOA Core and Required Partner agencies and other organizations (e.g. economic development agencies and Workforce Development Boards) to collaboratively meet the needs of business sectors with increasing effectiveness. These examples are provided through interviews with state agency personnel, and this activity was conducted in partnership with the JDVRTAC and CSAVR:

- [Illinois Collaborative Business Practice](#)
- [Indiana Collaborative Business Activity](#)
- [Iowa EDRN in WINTAC Practice Template](#)
- [New Hampshire Collaborative Business Activity](#)
- [Montana Collaborative Business Engagement](#)
- [Missouri Collaborative Business Engagement](#)
- [Michigan Collaborative Business Activity](#)

The Business Engagement Community of Practice supports State Vocational Rehabilitation Agency (SVRA) staff and their AJC partners in gaining ideas and insights into how to more effectively engage business partners in hiring job seekers with disabilities as an integrated strategy of American Job Centers. The success of this Community of Practice (CoP) hinges upon engaging staff at all stages of Business Engagement collaboration in the dynamic exchange of ideas. A Community of Practice member has the opportunity to interact with other States in exploring best practices, tips and techniques. Members will be able to work jointly with other professionals and content experts to jointly create new practices and resources for Business Engagement and Business Services. Sign up to join the Business Engagement Community of Practice and other WINTAC Communities of Practice at [www.wintac.org/cop](http://www.wintac.org/cop).



## The Integrated Resource Team

### [Integrated Resource Team \(IRT\) Information and Resources](#)

This page contains links to information and resources to assist with the understanding and implementation of the Integrated Resource Team approach. The IRT approach involves diversified service systems coordinating services and leveraging funding in order to meet the needs of an individual job seeker with a disability.

- [Integrated Resource Team](#) (Video; 14 minutes): Learn about an innovative customer-centered approach within an AJC in Portland, Oregon.

### [Finding Integration: Success in American Job Centers](#) (Video)

Take a road trip, through this 11-minute video, with the Workforce Innovation Technical Assistance Center and learn how three different AJCs define “service integration.” Make stops on the front lines in Iowa, Kentucky and Virginia and learn about best practices and innovative customer service flow to maximize seamless service delivery.

## The Integration Continuum Self-Assessment

Based on a combination of literature on alignment and integration of agency services, practices observed in the field, and WIOA Vision and Guidance, the WINTAC team has developed a simple process to assess the degree to which partner agencies align and integrate their services for customer impact. The self-assessment was field-tested in Delaware, Mississippi and Illinois and is now available for use with state level partners, or with partner leadership and staff in the AJCs. For information and materials related to the Integration Continuum Self-Assessment, please contact Lou Adams at [lou.adams@wintac.org](mailto:lou.adams@wintac.org).

## Workforce Innovation Technical Assistance Center (WINTAC)

The WINTAC is a national center that is funded to provide training and technical assistance (TA) to State Vocational Rehabilitation Agencies (SVRAs) and related rehabilitation professionals and service providers to help them develop the skills and processes needed to meet the requirements of the Workforce innovation and Opportunity Act (WIOA). The WINTAC is funded by a cooperative funding agreement from the Department of Education’s Rehabilitation Services Administration.

For more information on WINTAC, go to [WWW.WINTAC.org](http://WWW.WINTAC.org).